

Information on Safety And Emergency Response Officer (SERO) Services



OHS Practitioners – Protecting you with World's Best Practice

Safety and Emergency

Our clients in the construction, infrastructure, printing and heavy industry rely on our Safety and Emergency Response Teams (SERT) for 24 hour emergency medical and first aid coverage, as well as OH&S assistance and return to work co-ordination for their business.

Our medics are Qualified Ambulance Officers and Intensive Care Paramedics, and/or experienced Occupational/Industrial First Aid Officer's who are cross-trained to provide you with capability in first aid, medical, OH&S and return to work (RTW) all in one position. Supporting these staff are specialist consultants with extensive experience with the industry groups. You can use our staff for your day-to-day routine OH&S and RTW activities giving you cost effective support for your operational areas.

A full list of service deliverables is below and you can select the services required for your site dependant on your needs.

Costs:

Short Term:

Coordinate and provide emergency medical care e.g. sporting or public events

Short term - \$65 per hour per medic require.

Hourly rate includes the supply of emergency equipment* carried by the SERT but not first aid consumables if used at the event. *Emergency equipment includes oxygen and AED.

Long term:

Long term contracted rates are available and price is dependent on the service areas you require. We can tailor the services to target problem areas such as high, lost time injury frequency rates. Or you may need high levels of pre-hospital medical care in the event of an accident at your high risk site, such as in the mines manufacturing or shipping industries.

If you are interested in our services in this area we will be pleased to come out and discuss your specific requirements and we will provide you with a written proposal free of charge. We can also supply you with written testimonials confirming the success we have achieved with our clients using this service.

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Cynergex Group Pty Ltd **Safety, Health and Environmental Services**

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Service Deliverables:

- 1. Coordinate and provide emergency medical care**
 1. Lead emergency medical response within client's workplace
 2. Provide routine first aid care to client's employees
 3. Coordinate external emergency medical service response
 4. Follow client's emergency procedures
 5. Maintain records as per client's and Cynergex procedure
- 2. Provide rehabilitation support**
 1. Assist with the management of daily rehabilitation issues for client's RTW and HR Managers
 2. Arrange referrals as required by client's RTW and HR Managers
 3. Verify and support return to work programs
 4. Complete administration of return to work programs as directed
- 3. Provide Occupational and Health Support**
 1. Conduct and record workplace OH&S audits and inspections
 2. Assist in OH&S investigations
 3. Provide and record advice to client in OH&S matters
 4. Maintain and interpret OH&S database
 5. Prepare & present OH&S reports to managers
- 4. Provide Occupational Health and Safety Training**
 1. Participate in and facilitate customised OH&S training
 2. Maintain workplace OH&S training records
 3. Recommend, organise and conduct workplace OH&S training
- 5. Maintain and manage first aid services and records**
 1. Maintain records as per clients and Cynergex procedure
 2. Maintain readiness of First Aid room and equipment at all times
 3. Manage first aid and medical supplies on site
 4. Maintain and update injury registers, case sheets and referral forms